



LINDEN KNOLL

independent senior apartments

RESIDENT SATISFACTION SURVEY RESULTS

A survey was recently conducted to measure how satisfied residents are with life at Linden Knoll - and as you can see from the highlights below, life is good! We are proud to offer our residents a warm, friendly, comfortable place to live, with loads of amenities and supportive services available as needed. At Linden Knoll, it feels good to be home. Here's what our survey respondents had to say:

Would you recommend Linden Knoll to a friend?

96% answered YES!

Resident Satisfaction with Linden Knoll: 95%

100% feel they are treated in a friendly & courteous manner.

100% feel safe at Linden Knoll.

100% say dining services staff treat residents with respect.

98% who use Linden Knoll's housekeeping program are satisfied with the quality of the service.

95% say management communicates well and in a timely manner.

Linden Knoll survey respondents shared the following comments:

- *Each staff member is so helpful and friendly! We are blessed to have lived here for five years!*
- *I have been very happy with everything here at Linden Knoll.*
- *Love it here—going to stay!*
- *I came here sight unseen and am amazed to find everything as advertised: friendly, helpful and well-maintained.*
- *I found the security staff very helpful in a time of need!*
- *It is a joy to live here!*