

2017  
REPORT  
TO THE  
COMMUNITY



## FRIENDLY SENIOR LIVING VALUES

Friendship • Teamwork & Collaboration • Compassion • Excellence • Integrity • Customer Focus

# FRIENDLY HOME LEADERSHIP

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# REVENUE AND EXPENSES

	2016	2017
<b>OPERATING REVENUE</b>		
Revenue for Services Rendered	\$26,096,838	\$26,997,989
Other Operating Revenue	\$109,304	\$155,877
<b>Total Operating Revenue</b>	<b>\$26,206,142</b>	<b>\$27,153,866</b>
<b>OPERATING EXPENSES</b>		
Patient Care and Services	\$14,541,958	\$14,203,614
Plant Operations	\$2,505,334	\$2,420,336
Administration and General Assessment	\$2,899,703	\$3,609,940
Depreciation and Interest	\$1,478,313	\$1,525,909
Depreciation and Interest	\$2,580,864	\$2,663,004
<b>Total Operating Expense</b>	<b>\$24,006,172</b>	<b>\$24,422,803</b>
<b>(LOSS) INCOME FROM OPERATIONS</b>	<b>\$2,199,970</b>	<b>\$2,731,063</b>
<b>NON-OPERATING INCOME (EXPENSE)</b>	<b>\$687,725</b>	<b>\$3,300,669**</b>
<b>SURPLUS (LOSS/DEFICIT)</b>	<b>\$2,887,695</b>	<b>\$6,031,732</b>

\*\*Includes an increase in return on investment activities, capital campaign contributions and miscellaneous income.

58% PATIENT  
CARE SERVICES

15%  
ADMINISTRATION

11% DEPRECIATION  
& INTEREST

10% PLANT  
OPERATIONS

6% ASSESSMENT

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Marietta H. Dryer Estate  
Friendly Home Fund  
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**FRIENDLY HOME**

*2017 Annual Appeal*

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Mrs. Edie Turner  
*In Honor of Genoa Finley*  
Ms. Pat Van Strydonck  
Mr. Alphonse Ventimiglia  
*In Memory of Mary Ventimiglia*  
Ms. Virginia Weinstein  
Ms. Pamela Wilkens White  
Mrs. Gretchen G. Wilson  
*In Memory of Carl Grever*

