



LINDEN KNOLL

independent senior apartments

FORGET THE STRESS...AND THE MESS!



**CLEAN SWEEP &
LINDEN LAUNDRY PROGRAM**

**PROFESSIONAL CLEANING AND LAUNDRY SERVICES OFFERED
BY LINDEN KNOLL MANAGEMENT**

585-789-3700

CALL US TODAY!



WHAT IS CLEAN SWEEP AND LINDEN LAUNDRY?

CLEAN SWEEP and LINDEN LAUNDRY are optional services available exclusively to residents of Linden Knoll. Our personalized approach allows you to arrange for professional cleaning and/or laundry services based on your needs and wishes. And, because CLEAN SWEEP and LINDEN LAUNDRY are offered by the Management of Linden Knoll, you can be assured of high quality, thorough services delivered in a safe, efficient and courteous manner.

CLEAN SWEEP AND LINDEN LAUNDRY SERVICES

As a resident purchasing cleaning and/or laundry services, “you are the boss.” Once our staff enter your apartment, you control what they do within the amount of time you have scheduled. By selecting from our extensive array of cleaning/laundry services, you can create a custom-tailored program and pay only for the services you need. We utilize a carefully-selected line of cleaning/laundry products; however, we will gladly substitute any particular brands of cleaning/laundry products you prefer as long as you supply them.

Standard Services Available *:

Appliance Cleaning
Bed making/linen change
Cleaning mirrors, inside windows, &
window blinds
Cleaning & organizing cupboards,
closets & storage spaces
Cleaning & sanitizing sinks &
bathroom fixtures

Countertop Cleaning
Dusting (High & Low)
Furniture Polishing
Ironing
Laundry
Sweeping & floor mopping
Trash removal & recycling
Vacuuming carpets/rugs

*Our staff will make every effort to meet other, more specialized cleaning needs upon request.

ARRANGING FOR SERVICES

To assist us in scheduling staff to meet your needs, please provide at least 24 hours' advance notice. We will make every effort to schedule staff at your preferred times; however, CLEAN SWEEP/LINDEN LAUNDRY appointments are scheduled on a first-come, first-served basis. If you wish, you can schedule services in advance by contacting CLEAN SWEEP/LINDEN LAUNDRY and setting up standard days and times. We do ask that you contact CLEAN SWEEP/LINDEN LAUNDRY in a timely manner if it is necessary for you to cancel or reschedule an appointment.

To arrange for CLEAN SWEEP/LINDEN LAUNDRY services, call **585-789-3700**. We will return your call as soon as possible to schedule you for service. Each time you make an appointment, we will assist you in estimating the length of time that may be needed, based on the services requested. Laundry service is on a per-load basis. The minimum appointment time is 30 minutes.

FEES AND BILLING

Before our staff leave your apartment, you will be asked to review and sign a CLEAN SWEEP/LINDEN LAUNDRY Assignment and Billing Slip. This slip summarizes the cleaning/laundry services performed, the total amount of time spent, and the amount you will be billed. By signing the slip, you acknowledge that the services listed have been completed to your satisfaction, and you authorize the Linden Knoll office to bill you.

One copy of the Assignment and Billing Slip will be left with you for your records, and we will keep the other copy for billing purposes. At the beginning of each month, the CLEAN SWEEP/LINDEN LAUNDRY charges will be included on your monthly rent statement.

CLEAN SWEEP/LINDEN LAUNDRY...QUALITY YOU CAN COUNT ON

Our cleaning/laundry staff are carefully selected and trained. We use only the most up-to-date cleaning methods and products to assure that the services you receive are thorough and cost effective. We pay close attention to the details, and for your security and peace of mind, our staff are fully bonded and insured.

We stand behind our services with our “24-hour call back” guarantee. If you are not completely satisfied with the cleaning/laundry services our staff have provided, simply contact the Linden Knoll office **within 24 hours** at **585-789-3700** and we will send staff back to your apartment to review your concern and take care of it at no charge.

**Add it all up...Convenient, Affordable,
Reliable and Stress-Free
It's a CLEAN SWEEP!**



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